# Metro Authority Data Base Instructions for Telecom Providers

## Logging in

- Enter user name and password at sign in screen



- o If you do not have a user name and password, please contact the Metro Authority at 517/241-3064, or e-mail at metroinfo@michigan.gov.
- o In order to be a valid user, your name must appear as a contact for true ups or invoicing.
- Individuals who are contacts for more than one telecom company that are the <u>same</u> type (ie, all ILECs, or all CLECs) can be granted use of the Metro Authority Database system.
- Individuals who are contacts for more than one telecom company that are <u>different</u> types (ie, ILEC and CLEC, or ILEC and cable company) cannot be granted use of the Metro Authority Database system.
- The main screen will appear with the current and historical information on your company, which includes:
  - o The Provider the official name and type of provider
  - Provider Contacts name, phone, fax, e-mail and postal addresses for individuals responsible for filing true ups and for payment of invoices (edit and export capabilities)
  - Provider History annual information on total linear feet, total access lines, invoices and payments (add new, edit, and export capabilities)
  - o Provider Footages current information on footages by municipality (add new, edit, and export capabilities)
- If you are contact for more than one telecom company that are the same type, the first company information screen will appear. To locate another telecom company, scroll down to the bottom of the page and click on drop down box will appear. Select the company desired.

## **E-Filing Your True Ups**

All telecom providers are required to annually true up their linear footages, access lines (ILECs only), and aggregate investments (cable providers only). This information is required by March 15 of each year. It is advisable to update your contact information at the same time, so that questions and/or mailings are directed to the proper individual(s).

Whenever you update your information, the data base system generates an e-mail to the METRO Authority, alerting us that a change has been made.

To *e-file your true up and/or revise your contact information*, please follow the steps listed below.

## **Instructions for ILECs**

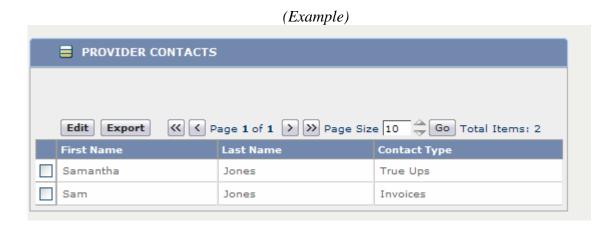
Instructions for CLECs & Broadband Providers
Instructions for Cable Companies

#### Step 1 – Update Provider Contact

Provider contact information provides the METRO Authority with the necessary information to contact 1) the individual at your company who is responsible for providing true up information and 2) the individual at your company who should receive your maintenance invoices; and is responsible for payment. Information needs to be completed for both, even if it is the same individual. Contact information includes name, title\*, division\*, mailing address, phone number, fax number, and e-mail (\*optional).

#### To Edit Provider Contacts

- From the main screen, under "Provider Contacts" section, select contact type to view and/or edit (click on box to left of desired row).
- Click on edit button

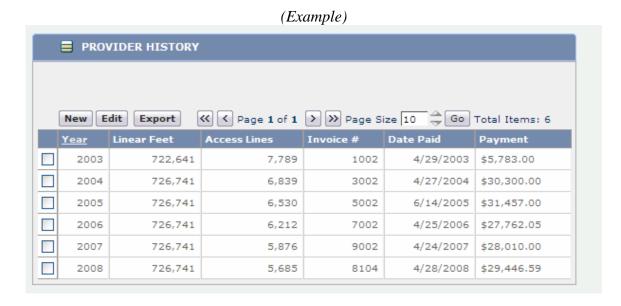


Make necessary changes and save

#### Step 2 – Update Provider History Information for Current Year

Complete this step regardless of whether your footages and/or access lines have changed from the previous year.

- From the main screen, under "Provider History", click on "New"



- In the "History Year" box, type in the current year
- Complete information for your current total number of linear footages
- Complete information for your current total number of access lines
- Click on "Save"

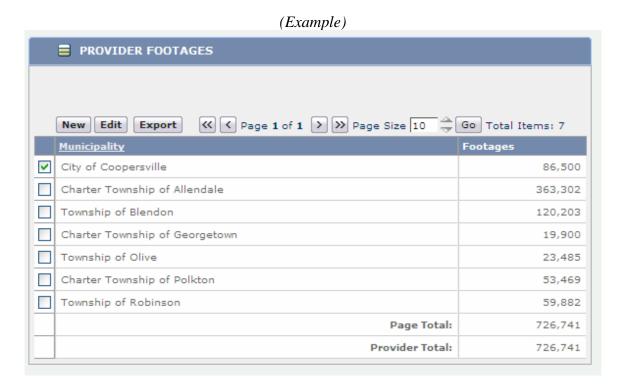


## Step 3 – Update Provider Footages

If your linear footages have changed from the prior year, this step <u>must</u> be completed. If there are no changes to your linear footage from the prior year, this step may be skipped.

#### To add or subtract footages to municipalities with existing footages

- From the main screen, under Provider Footages, select municipality (click on box to left of the desired row)
- Click on edit button



- Type in total footages for above ground, under ground and the total linear feet (includes above and under ground footages).
- Save changes

Sign In Sign Out

E EDIT FOOTAGES

Municipality City of Coopersville

Above Ground

Under Ground

Linear Feet 86,500

#### To add footages for a municipality that previously did not have footages

- From the main screen, under Provider Footages, click on "New" button



- Click on "Municipality Lookup"
- To narrow selection
  - o Select "type" (city, township or village)
  - Select county from drop down box
- Click on "Select" link left of desired municipality
- Type in total footages for above ground, under ground and the total linear feet (includes above and under ground footages).
- Save changes

#### Step 4 –Balance Totals

The Linear Feet figure entered under Provider History <u>must</u> equal the Provider Total figure under Provider Footages.

In the example above, the provider has reported 726,741 linear feet under Provider History and the Provider Total figure under Provider Footages is 726,741.

#### Step 5 – Reporting for Multiple ILECs

If you are reporting for more than one ILEC, a button - will appear at the bottom of the main screen. Click on this button.

Select the next company from the drop down box. Complete steps 1 through 4 for each company that appears in the drop down box.

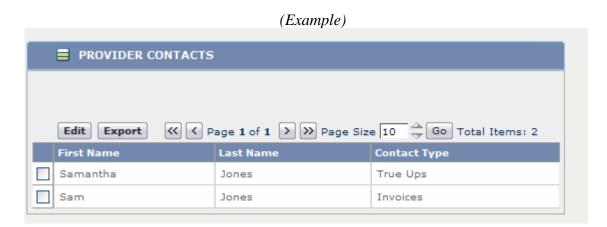
#### **Instructions for CLECs & Broadband Providers**

#### Step 1 – Update Provider Contact

Provider contact information provides the METRO Authority with the necessary information to contact 1) the individual at your company who is responsible for providing true up information and 2) the individual at your company who should receive your maintenance invoices; and is responsible for payment. Information needs to be completed for both, even if it is the same individual. Contact information includes name, title\*, division\*, mailing address, phone number, fax number, and e-mail (\*optional).

#### To Edit Provider Contacts

- From the main screen, under "Provider Contacts" section, select contact type to view and/or edit (click on box to left of desired row).
- Click on edit button

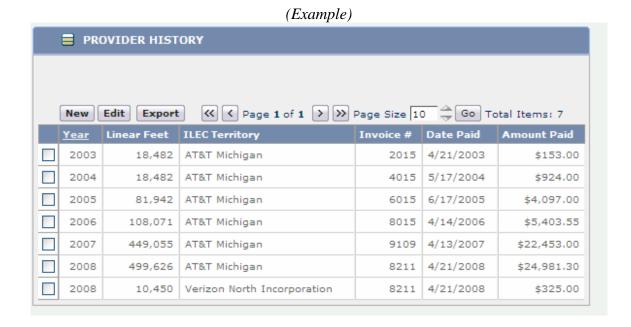


Make necessary changes and save

#### Step 2 – Update Provider History Information for Current Year

Complete this step regardless of whether your footages have changed from the previous year.

- From the main screen, under "Provider History", click on "New"



- In the "History Year" box, type in the current year
- Select the ILEC territory from the drop down box
- Complete information for your current total number of linear footages in the ILEC territory selected above
- Click on "Save"
- Repeat this step for each ILEC territory in which you have footages



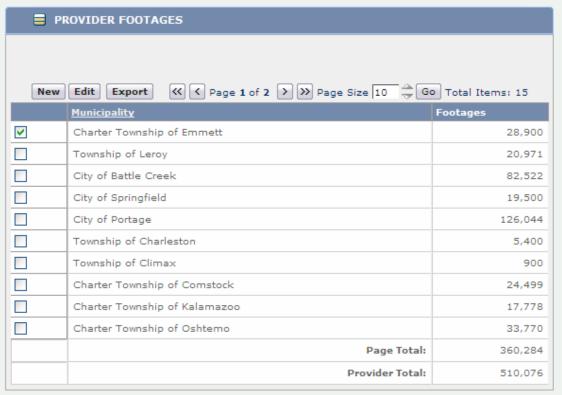
# Step 3 – Update Provider Footages

If your linear footages have changed from the prior year, this step <u>must</u> be completed. If there are no changes to your linear footage from the prior year, this step may be skipped.

## To add or subtract footages to municipalities with existing footages

- From the main screen, under Provider Footages, select municipality (click on box to left of the desired row)
- Click on edit button

#### (Example)



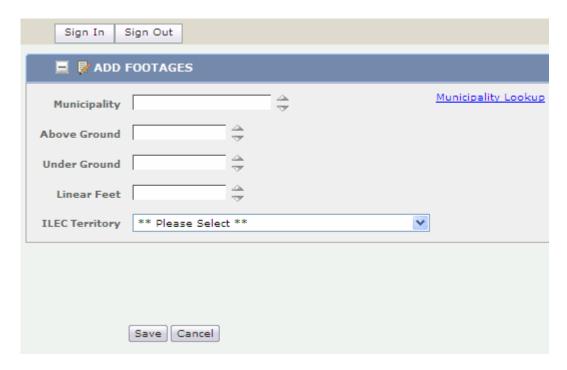
- Type in total footages for above ground, under ground and the total linear feet (includes above and under ground footages).
- Select ILEC territory from drop down box
- Save changes

# (Example)



#### To add footages for a municipality that previously did not have footages

- From the main screen, under Provider History, click on "New" button



- Click on "Municipality Lookup"
- To narrow selection
  - Select "type" (city, township or village)
  - Select county from drop down box
- Click on "Select" link left of desired municipality
- Type in total footages for above ground, under ground and the total linear feet (includes above and under ground footages).
- Select ILEC territory from drop down box
- Save changes

#### Step 4 –Balance Totals

The sum of all Linear Feet entered under Provider History for the current year <u>must</u> equal the Provider Total figure under Provider Footages.

In the example above, the provider has reported 2008 figures of 499,626 linear feet in AT&T territory and 10,450 linear feet in Verizon North territory for a total linear footage of 510,076. This balances to the Provider Total figure of 510,076 under Provider Footages.

#### Step 5 – Reporting for Multiple CLECs or Multiple Broadband Providers

If you are reporting for more than one CLEC or for more than one broadband provider, a button - will appear at the bottom of the main screen. Click on this button.

Select the next company from the drop down box. Complete steps 1 through 4 for each company that appears in the drop down box.

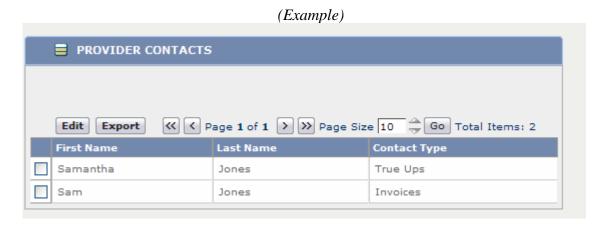
# **Instructions for Cable Companies**

#### Step 1 – Update Provider Contact

Provider contact information provides the METRO Authority with the necessary information to contact 1) the individual at your company who is responsible for providing true up information and 2) the individual at your company who should receive your maintenance invoices; and is responsible for payment. Information needs to be completed for both, even if it is the same individual. Contact information includes name, title\*, division\*, mailing address, phone number, fax number, and e-mail (\*optional).

#### To Edit Provider Contacts

- From the main screen, under "Provider Contacts" section, select contact type to view and/or edit (click on box to left of desired row).
- Click on edit button



Make necessary changes and save

#### Step 2 – Update Provider History Information for Current Year

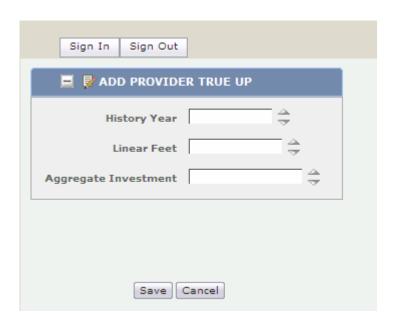
Complete this step regardless of whether your footages or aggregate investments have changed from the previous year.

- From the main screen, under "Provider History", click on "New"

#### (Example)



- In the "History Year" box, type in the current year
- Complete information for your current total number of linear footages
- Complete information for your current aggregate investments
- Click on "Save"

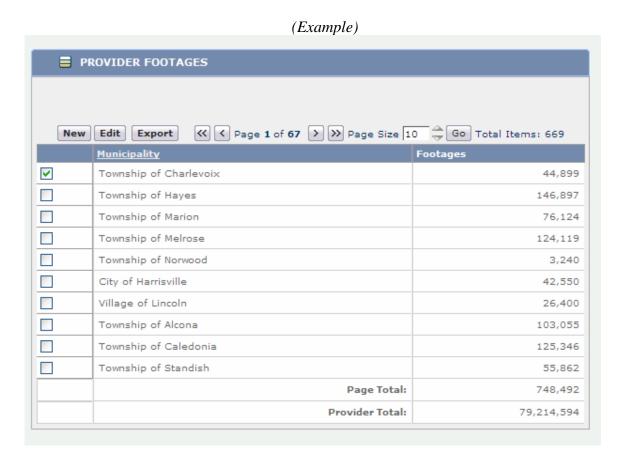


#### Step 3 – Update Provider Footages

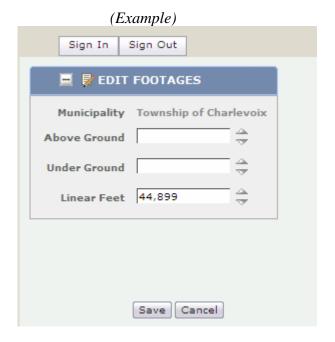
If your linear footages have changed from the prior year, this step <u>must</u> be completed. If there are no changes to your linear footage from the prior year, this step may be skipped.

#### To add or subtract footages to municipalities with existing footages

- From the main screen, under Provider Footages, select municipality (click on box to left of the desired row)
- Click on edit button

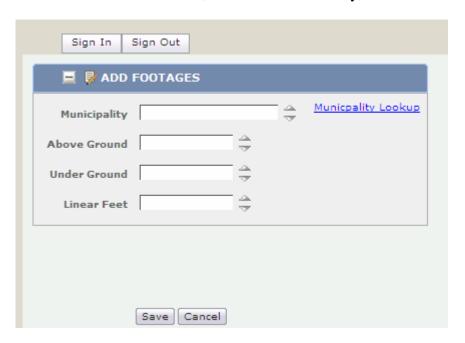


- Type in total footages for above ground, under ground and the total linear feet (includes above and under ground footages).
- Save changes



## To add footages for a municipality that previously did not have footages

- From the main screen, under Provider History, click on "New" button



- Click on "Municipality Lookup"
- To narrow selection
  - o Select "type" (city, township or village)
  - Select county from drop down box
- Click on "Select" link left of desired municipality
- Type in total footages for above ground, under ground and the total linear feet (includes above and under ground footages).

- Save changes

#### Step 4 –Balance Totals

The Linear Feet figure entered under Provider History <u>must</u> equal the Provider Total figure under Provider Footages.

In the example above, the provider has reported 79,321,904 linear feet under Provider History and the Provider Total figure under Provider Footages is 79,321,904.

## Step 5 – Reporting for Multiple Cable Companies

If you are reporting for more than one cable company, a button - Wore... - will appear at the bottom of the main screen. Click on this button.

Select the next company from the drop down box. Complete steps 1 through 4 for each company that appears in the drop down box.